# SpinSci

# *Patient Access Care*

**80%**
*of patients switch providers citing navigation ease as reason*

**55%**
*of patients consider switching providers due to unmet communication preferences*

Our AI-driven platform enables real-time integration between leading EHRs, CRMs, and communication technologies, fostering efficient care coordination and data-driven decisions for better health outcomes.

## Value Drivers
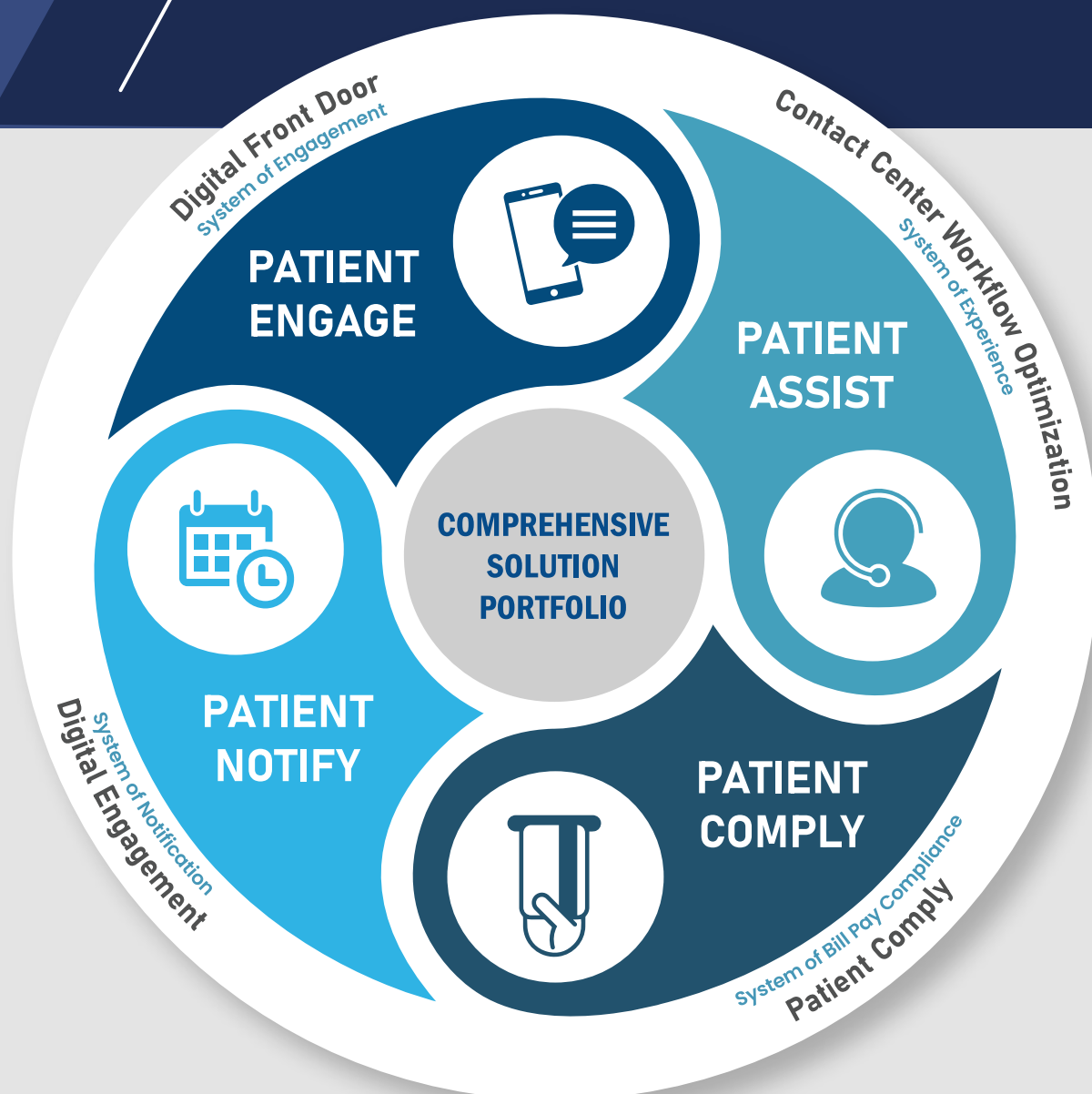
- Enhance patient engagement and satisfaction
- Improve patient and care team collaboration
- Streamline clinical workflows with AI-driven insights
- Optimize health outcomes and financial performance

### Digital Front Door
System of Engagement

### Contact Center Workflow Optimization
System of Experience

**PATIENT ENGAGE**

**PATIENT ASSIST**

**COMPREHENSIVE SOLUTION PORTFOLIO**

**PATIENT NOTIFY**
System of Notification
Digital Engagement

**PATIENT COMPLY**
System of Bill Pay Compliance
Patient Comply

## *Better Access. Better Healthcare.*

www.spinsci.com

## Mercy Health Nurse Triage

**43 Sec** — Avg time saved per call

**<30 Sec** — Avg speed to answer

**06 Hrs** — Nursing saved hours per day

*"Our nursing staff loves SpinSci Patient Access Care and saw the value the minute we went live with it."*

*Our feature rich AI-powered suite of solutions empowers healthcare organizations to enhance patient outcomes while meeting key KPIs.*

## Key Features

| | |
|---|---|
| API Interface for workflow Integration | AI powered |
| Realtime Multi-EHR Integration | Realtime Multi-CRM Integration |
| Preferred Omni-channel Support | Contact Center Integration (BYOCC) |
| Multi-language Support | Appointment Scheduling & Notifications |
| PCI enabled Bill Pay & Bill Reminders - RCM | Patient Identification/ Verification |
| Care-team Coordination | Flexible Reporting |
| Call Steering Application | Wellness Reminders |
| Domain Password Reset | Orders Reminders |
| Satisfaction Surveys | Command Center for Operations |
| Configuration/ Admin Web Portal | Prescription Management |

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**SpinSci**
Better Healthcare Interactions